

NOTE: This is a draft Plan and will be designed by Corporate Communications before going to public consultation



*A city where older people
live life to the full*

Plan 2018-2021



**Foreword by Belfast Strategic
Partnership**

**Introduction by chair of HASP
Iain Deboys**

Background

In May 2012 Belfast was the first city in Northern Ireland to join the World Health Organisation (WHO) Global Network of Age-friendly Cities and Communities.

*Becoming an Age-friendly city is not a defined state or end point but rather a continuing journey towards adapting structures and process to support the health and wellbeing of older people.*¹

An Age-friendly City must:

1. Establish mechanisms to involve older people throughout the age-friendly process
2. Develop a baseline assessment of the age-friendliness of the city under eight domains;

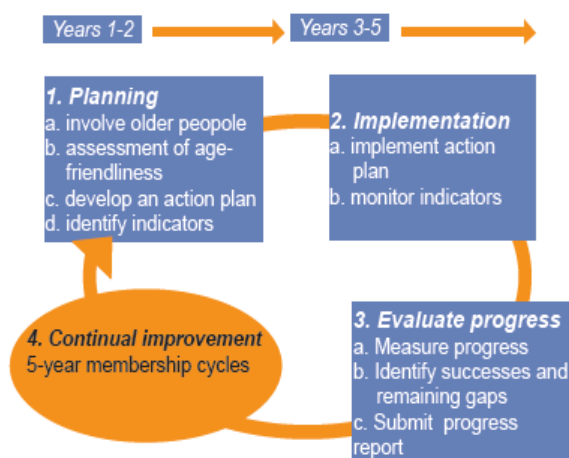


3. Develop a 3-year city-wide action plan
4. Identify measurements to monitor progress against this plan

In 2014 we produced our first Action plan with the vision:

that Belfast will be a city where older people live life to the full

Cycle of WHO Global Network of Age-friendly Cities©



In 2017 we came to the end of our Age-friendly Belfast plan and began the process of assessing our achievements, identifying challenges and developing a new Age-friendly plan.

¹ Creating age-friendly environments in Europe, a tool for local policy-makers and planners, WHO Europe, 20166

Living in Belfast is getting better for older people



In 2017 84% of older people currently agree that Belfast is a city where they can live life to the full-an increase of 5% since 2014

70% of older people were happy with the service they received on public transport in 2017 and this has improved from 63% in 2015



Leisure centre participation levels and a 12% increased participation in parks have contributed to a marked improvement by 10% **28% & to 38.3%** of older people in Belfast, completing a total of 30 mins or more of physical activity in a typical week.

There has been a 4% improvement in older people feeling safe in their neighbourhood after dark



76% of older people who responded to our Age-friendly Belfast questionnaire visit parks in Belfast

There has been an increase in volunteering participation levels in those aged 60+ in 2017 with 17% of older people volunteering in the last 12 months compared to 13% of older people in 2014.

Volunteering



How has Age-friendly Belfast contributed to live getting better for older people in Belfast?

The Alzheimer's Society has worked with a range of organisations to train 27 dementia friendly champions and create 3,635 dementia friends.



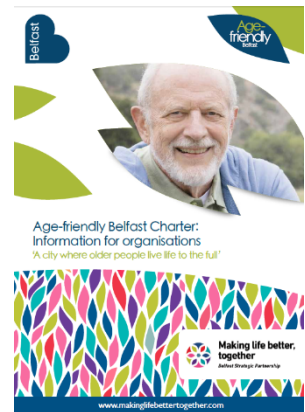
Dementia NI has established a Belfast empowerment group for those living with dementia

A Dementia Friendly Neighbourhood has been established in East Belfast led by a local partnership delivering dementia awareness sessions, regular information events and providing dementia information hubs in local venues and businesses.



A city-wide Handy-person Home Safety Check and Repair Service has been established since 2015, and in 2016-2017, 485 home safety checks and 140 repair jobs were carried out.

40 organisations and businesses have signed up to the Age-friendly Belfast Charter and most of these businesses and organisations have taken steps to train staff and volunteers as dementia friends.



A total of 242 volunteers nominated in Belfast City Council's annual Age-friendly Belfast Older Volunteer Awards, with 140 nominated in 2017.

The Greater Belfast Seniors Forum (G6) is a voluntary group of representatives of the 6 older people's forums in Belfast. The G6 is raising awareness of poverty, calling for changes to health and social care provision, transport and welfare. The Forum continues to work with Belfast City Council Youth Forum to become a



voice in policy making decisions.

Intergenerational work has included the development of an Age-friendly

Toolkit and Guide and delivery of intergenerational training. A cross-border exchange took place with AgeAction Ireland, Linking Generations NI and Dublin City Council and an Intergenerational Award Category was added to the Age-friendly Older Volunteer Awards

A range of Age-friendly Belfast information events have been provided including the annual Age-friendly Convention hosted in the Belfast City Hall with over 100 older people attending, regular Tea Dances across the city attracting 100s of people and large *Be Prepared* information events held in 2015 and 2016, with 6 smaller local events taking place in 2017.



varied events all over the city with

over 10,000 older people attending each year.

A pilot grant programme to reduce isolation and loneliness in older people worked with 1300 isolated older people and successfully targeted people from socially deprived areas, people with limited longstanding illnesses and people suffering from dementia. 340 older people demonstrated a measurable reduction in feelings of isolation and loneliness.

Older people in Belfast still face many challenges

Take 5 steps to wellbeing



People are living longer in Belfast but there is a difference between the most deprived areas (5.6 years for females and 9.2 years for men) and the least deprived areas in the city.

20,400 people are living with dementia in NI and it is expected that these numbers will more than treble in the next 20-30 years. 3,005 people of all ages have been diagnosed with dementia in Belfast.

One in five older people do not have any close friends. This is higher for men (22%) than women (16%), and for those in the oldest age group

More than one quarter of older people in Belfast feel that they are not treated with respect and dignity



Older people in Belfast are consistently asking for more and seating and toilets, and improvements in pavements

46% of older people in Belfast are not aware of future housing options



21% of older people are affected by financial abuse in Belfast

Northern Ireland the second lowest employment rate of older adults in the UK with just over one

51% of people aged 65+ years living in Belfast have never accessed the internet



Consultations and the Age-friendly Belfast Plan 2018-2021



In 2018 there are an estimated 50,000 people aged 65 or more living in Belfast. This is projected to rise by 44% to over 72,000 by 2041, or 1 in every 5 people in the city. The number of people aged 85 and over will increase from over 7,000 to more than 11,000.

The longer life expectancy is to be celebrated and will change the character of the city but we must also ensure that older people are as healthy as possible and are able to live life to the full.

In developing the plan we have taken account of the outcomes and priorities set out in the Belfast Agenda, Belfast's first community plan; which sets out a new vision for Belfast for 2035 and commits to delivering an Age-friendly Belfast. We have also taken account of other key plans and relevant strategies to this area of work as listed in Appendix A.

Views of older people

The Greater Belfast Seniors Forum, representing the local forums across the city, has been closely involved in developing the plan as full partners, engaging with a wide range of voluntary organisations, area partnerships and statutory bodies.

We also sought the views of older people through a number of surveys which had good response giving us confidence that we heard a representative range of the concerns of older people in the city.

These included:

- Belfast City Council Residents Surveys 2014 and 2017
- Age-friendly Belfast Surveys 2015 and 2017
- Belfast Strategic Partnership 'Have Your Say Belfast' Survey
- 'Engagement with Hard to Reach Groups' a focus group report compiled by Age NI peer facilitators in 2016
- A stakeholder workshop with 120 older people and stakeholders June 2017
- An outcomes workshop with 80 stakeholders March 2018

Baseline Survey

We have updated and extended the information in the Baseline Survey, including new sources of data such as the Northern Ireland Cohort for the Longitudinal Study of Ageing Wave 1 Key findings report (the

NICOLA Study), Queen's University Belfast, November 2017

These findings have been summarised in the **Age-friendly Belfast Progress Report, April 2018** and is available to download at <http://www.makinglifebettertogether.com/age-friendly/>

Stakeholder Workshops

A series of briefings and workshops have been held with a wide range of organisations, service providers and older people involving 200 participants to consider the findings from our surveys and analysis.

Key strategic themes

Achievement of the outcomes in the Belfast Agenda will require the coordination of effort by many individuals and organisations beyond the scope of the Age Friendly Plan. However, a set of key strategic themes were identified through these consultations as important areas where action to address those outcomes can be taken over the next three years.

Partnership

- Effective partnership working in delivering the Plan

Infrastructure –

- Improved physical environment which encourages walking and active ageing,
- More accessible transport network,

- Increased provision of suitable housing

Social Inclusion

- Older people are better informed and supported to engage in social, cultural life and civic life
- Older people are more connected and less isolated
- Older people feel more respected
- Improved community safety

Health and Wellbeing

- Older people know how to access services
- Older people make better lifestyle choices
- Older people have improved access to H&SC services & support

Financial Security

- Improved employment opportunities
- Improved access to benefits and entitlements
- Better protection from financial scams and fraud

Partnership

Our aim is to have an effective working partnership which delivers the Age Friendly Plan and enables older people to influence the planning and design of services which meet their needs

We have secured commitment for:

Participation in the Healthy Ageing Strategic Partnership by the following agencies:

- Age NI
- The Alzheimer's Society
- Belfast City Council
- Belfast Health and Social Care Trust
- Belfast Healthy Cities
- The Department for Infrastructure
- Engage with Age
- Greater Belfast Seniors Forum
- The Health and Social Care Board/Belfast Local Commissioning Group
- Linking Generations Northern Ireland
- North Belfast Senior Citizens Forum
- Northern Ireland Housing Executive
- The Public Health Agency
- Volunteer Now

Review of the partnership to ensure that it will be effective in taking forward the agreed actions and commitments in the Plan.

Review of the effective voice and influence of older people in the partnership and in the planning and design of services which meet their needs

Leadership and governance for Age-friendly Belfast is provided by Belfast Strategic Partnership. The Healthy Ageing Strategic Partnership will co-ordinate delivery of the 3-Year Age-friendly Belfast Plan. HASP will regularly report against a detailed plan with short and medium term actions to Greater Belfast Senior Forum, Belfast Strategic Partnership, Belfast City Council All Party Reference Group on Older People and the Community Planning Partnership.

The HASP Age-friendly team will provide specific support for the development of the Age-friendly Belfast Charter, intergenerational work, Age-friendly Belfast ambassadors, collaboration on isolation and loneliness and Dementia Friendly Neighbourhood development.

Lead organisations identified will oversee the delivery and performance management of relevant aspects of the Age-friendly Belfast plan and report progress to HASP.

Infrastructure

Our aim is that older people live in a safer environment that encourages walkability and active ageing, supports access to services and transport, and provides for their housing needs

We have secured commitment for:

Belfast Healthy Cities and HASP to review and update the walkability assessment tool to include dementia friendly communities and develop guidance on usage.

The Department for Infrastructure, Department for Communities, and HASP partners to work together to seek to ensure that key schemes, projects and interventions in the City are developed so as to support older people to walk, cycle and access public transport services in Belfast. Consultation with older people and people living with dementia will take place on the development of key schemes and, where appropriate, use of the Belfast Healthy Cities walkability assessment. Key schemes will include:

- streets ahead phase 3 and 5
- improvements to the Belfast Bicycle Network
- development of the Comber Greenway
- urban villages work in the Collin area of west Belfast

Department for Infrastructure, Department for Communities and Belfast City Council to collectively consider and address issues raised by older people in the development of public realm schemes in relation to the provision of dropped kerbs, resurfacing of footways, seating and lighting.

Department for Infrastructure, Translink, IMTAC and HASP partners to collaborate to ensure the Belfast Transport Hub is inclusive and accessible for all.

The Department for Infrastructure and Translink will work together to improve the experience of disabled and older passengers through improvements to fleet standards, infrastructure and staff training.

Department for Infrastructure and Belfast City Council (BCC) to ensure footways are accessible and as far as possible free from unnecessary clutter and obstruction. This will include:

- Belfast City Council are responsible for the licensing pavement cafes. The Department for Infrastructure shall produce guidance to Councils for the Licensing of Pavement Cafes. BCC will regulate them in accordance with Department for Infrastructure's guidance to ensure they are sensitive to the needs of street users and the surrounding area.
- Department for Infrastructure shall take action, including if appropriate enforcement action, to remove parked vehicles from footways where the vehicle is parked in contravention of a parking restriction.
- Department for Infrastructure will require that construction site operators provide suitable temporary arrangements to facilitate pedestrians and cyclists, where construction work encroaches onto roads.

Dfi, Translink and Imtac will collaborate to ensure that all aspects of the operation of the new Belfast Rapid Transit Glider service are accessible for older people.

Dfi and Translink will collaborate to ensure that new Park & Ride facilities being delivered across Northern Ireland are accessible for older people.

Belfast City Council to carry out research to identify barriers to accessing city centre shops, entertainment venues, bars, restaurants, accommodation and services with a view to identifying potential improvements, actions or priority areas.

Belfast City Council to review and implement it's Toilet Provision Strategy with a view to improving the accessibility of toilets to the public and encourage active ageing.

Belfast City Council to implement a program of improving the quality standards of strategically located parks and open spaces covering all parts of the City to accredited Green Flag Status. Criteria includes access to toilets, seating, and many aspects that will make them more accessible to older people. Over the next three years the Council shall increase the number of accredited parks from 17 to 23. The Council shall carry out age friendly/dementia friendly walkability assessments of all Green Flag status parks and use the findings to prioritize improvements.

Belfast City Council to increase usage of parks by older people through developing age-friendly and dementia friendly walking routes in parks, holding events attractive to older people and using community outreach target older peoples groups and networks

Belfast City Council to assess and plan improvements to Roselawn Cemetery in consultation with older people to maintain its Green Flag status and achieve green status for at least one additional cemetery in the next three years.

Northern Ireland Housing Executive to put in place measures to heighten older people's awareness of housing options, and potential housing solutions available through:

- Promoting the availability of Disabled Facilities grants for private home owners to ensure households can remain at home for as long as possible.
- Developing a feasibility study to bring forward an appropriate housing scheme to promote city centre living for older persons.
- Development of its programme to promote Digital Inclusion to support older persons to sustain tenancies, and reduce social isolation
- Raising awareness of housing options available to older persons, through its various community partnerships- Belfast Regional Forum, and various area based Community fora's, and community news sheets
- working partnerships with supported housing providers such Home care to reduce and prevent homelessness amongst older person households

We will build on extensive work already underway through partnership working and progress reports on:

- The Local Development Plan which will be the planning framework for the city and aim to improve health and wellbeing by design that will promote opportunities for walking, cycling, social interaction and access to services. The Plan will also aim to address current and future residential needs of the growing older population through the provision of sufficient, affordable, life time homes.
- The Belfast Agenda and the councils emerging approach to area working, to deliver our services in a more integrated way that is focused on the needs of people in local areas to make sure better outcomes for older people and their wider communities.
- Belfast City Council working with partners through delivery of the Belfast Agenda and our emerging approach to area working, shall deliver our services in a more integrated way that is focused on the needs of people in local areas to ensure better outcomes for older people and their wider communities
- The Active Belfast Travel Plan-Department for Communities working with Belfast Strategic Partnership
- Work through Belfast Healthy Cities Healthy places group
- Northern Ireland Housing Executive investment in its own housing stock to reduce fuel poverty and increase energy efficiency, and promotion of the Department for Communities led Warm Homes scheme
- Northern Ireland Housing Executive provision of housing advisors, appropriate housing solutions for all vulnerable client groups and welfare case officers that liaise directly with the Health and Social Care Trusts .Trusts to being forward bespoke housing for specific client groups, and provide a welfare adaptations service designed to enable households to remain at home for as long as they choose.

Social inclusion

Our aim is that older people are more socially, culturally and technologically connected

We have secured commitment for:

The use of Advice NI website Portal for Older People Northern Ireland (POPNI) as the central information platform for information for older people in Belfast. HASP partners will sign up to use this portal and update their information regularly.

The citywide group on reducing isolation and loneliness in older people will develop a plan to:

- increase the availability of befriending and other services to reduce loneliness in older people
- carry out a needs analysis and pilot training for key staff and volunteers on reducing isolation and loneliness in older people
- develop and test systematic referral pathways to connect older people to the services that they need

Belfast City Council and the Department for Communities and Libraries NI will collaborate with citywide technology and isolation group to deliver a comprehensive programme to deliver more digital inclusion sessions and courses with older people to include:

- intergenerational programmes
- one-to-one approaches
- use of social media
- financial security
- use the POPNI website

Belfast City Council and Volunteer Now to increase nominations of volunteers from hard to reach groups in Belfast develop for the Age-friendly volunteer awards and volunteering programmes

Belfast Health Development Unit, Greater Belfast Seniors Forum and Volunteer Now to identify older champions to promote the Take 5 steps to wellbeing messages across the city

Campaign to End Loneliness to undertake public engagement campaigns to reduce the stigma of loneliness and encourage meaningful connections

Age-friendly Belfast team, Greater Belfast Seniors Forum, Alzheimer's Society and Dementia NI to review and update the Age-friendly Charter to ensure that:

- Improvements are being made by organisation signed up to the charter
- Increase the number of organisations signing up to the charter
- Develops and supports customer care assessments

Alzheimer's Society, Dementia NI, Belfast City Council to establish a dementia friendly city task and finish working group:

- to host an awareness event in Belfast City Hall with Belfast city centre businesses
- to work with businesses in Belfast City Centre to improve dementia training/awareness (including awareness of the JAM card)

Alzheimer's Society and Dementia NI, and HASP group to work with partners to extend the Dementia Friendly Neighbourhood initiative, including 2 additional neighbourhoods, and work with BME and LGB&T older people

We will build on extensive work already underway through partnership working and progress reports on:

- Belfast Strategic Partnership Emotional Resilience Strategy
- Age-friendly Belfast events, updates and calendar and a seniors page in the City Matters magazine delivered to all household in Belfast
- Positive Ageing Month, including specific programmes for 'hard to reach' groups of older people and linking to the development of Belfast as a Learning City
- Regional arts and older people programmes through Arts Council NI and Arts Care
- Belfast H&SCT Health Improvement Team work with Health and Care staff to provide brief interventions for healthy ageing as part of the *Making Every Contact Count* initiative
- Linking Generations NI Intergenerational Programmes
- Belfast Safer City Plan
- Engage with Age PALS project
- Co-ordinated planning for extreme weather and emergency preparedness with older people

Health and wellbeing

Our aim is that older people have better access to a range of recreational, health and social care services required to sustain their physical and mental health

We have secured commitment for

Belfast Health and Social Care Trust to work with other partners to address the communication and other barriers which affect access to health and social care services as identified in the report *Black and Minority Ethnic Groups: Health and Wellbeing of Older People in Belfast*. Barriers include language, lack of information, staff attitudes, lack of self-confidence and lack of confidence in the service. Progress will be demonstrated on each of these dimensions.

Belfast Health and Social Care Trust to produce an easy read *Patient, Client and Carers' Guide on Community Care*.

Belfast Health and Care Trust to ensure that frontline staff are trained to identify when older people have additional needs and to offer them support for these through the initiative *Every Contact Counts*.

Participation rates and quit rates among older people to be monitored by the Public Health Agency within smoking cessation programmes and action taken to increase the rates.

The Greater Belfast Seniors Forum to raise awareness about of the incidence of suicide amongst older people and work with a range of partners to provide suicide awareness training to its forums and older people's groups.

The Connected Community Care Hubs in Belfast to assist 4000 older people by connecting them with the services they need to enable them to continue to live at home and manage or reduce their long term health conditions.

The Alzheimer's Society and the Public Health Agency (PHA) to include dementia risk reduction messages in PHA contracts with community organisations who provide healthy lifestyles programmes

Active Belfast to ensure the Get Active Belfast action plans for each of the seven pledges will support active ageing and encourage healthy lifestyles among older people.

The Health and Social Care Board, Dementia NI and the Alzheimer's Society to work with Integrated Care Partnerships and GP Federations to adapt the Age Friendly Charter for use by GP practices, Community Pharmacies, Dental practices and Ophthalmic practices and ensure that the number of practices adopting the Charter is increased year on year.

We will build on extensive work already underway through partnership working and progress reports on:

- Belfast Health and Social Care Trust's Health Sector Framework
- Making Life Better Strategy, Public Health Agency
- Public Health Agency and Belfast H&SC Trust to work with local partners to provide a range of physical activity programmes and strength and balance training for older people
- AgeNI peer facilitators, Age-friendly Belfast ambassadors and Volunteer Now Volunteering programmes

Financial security

Our aim is that older people have more financial security

We have secured commitment for:

Business in the Community and Age NI will work in partnership to support employers and older employees through the Age at Work campaign. Age at Work will support older workers to remain in work or return to work in order to have enough income, stay connected and have a fuller working life. It urges employers to commit to an MOT at 50, to help people with future plans and pension savings.

Belfast City Council, Economic Development Unit working alongside the Department for Communities, Job Centres Online and employer stakeholder's will work to reduce the working age population economic inactivity rates. They will ensure employability and skills interventions appropriately target older people, in particular:

- Employment Academies. These are employer-led programmes, focused on supporting those furthest from the labour market. In addition to the Hotel, Construction and Hospitality Employment Academies which will continue to grow, new sectors being explored and developed include Tourism, Transport, Public Sector, Retail, Childminding, Care, Advanced Manufacturing, Creative & Digital Industries etc., in line with employer demand.
- Business start-up and business growth programmes.

Belfast Strategic Partnership will promote and support an Age-friendly Business Award in the Belfast Business Awards focusing on improved employment opportunities and staying longer in workplace.

Carers NI and Business in the Community to relaunch the Carers Passport and encourage business to use it. This is a record which identifies a carer in some way and leads to provision of support, services or other.

The Greater Belfast Seniors, Age Partnership Belfast and Age-friendly Belfast will identify the advice services in relation to benefits uptake and advice and will develop a campaign to raise awareness of these services.

Age-friendly Belfast and Belfast City Council will refocus the Be Prepared information sessions across the city on financial security, benefits uptake and scam awareness. Working with Department for Communities, Scamwise NI, Advice NI and other advice services

We will build on extensive work already underway through partnership working and progress reports on:

- Department for Communities work to promote awareness of the Make the Call Campaign
- The Greater Belfast Seniors Forum and the Belfast City Council Youth Forum continue work lobbying for a plan to end poverty, maximum benefits uptake, and promote better wages for workers looking at the living wage.
- Supporting Advice NIs POP NI information, training on Older People's Benefits and Building Resilience in Retirement programme
- The Commissioner for Older People in NI (COPNI) work on tackling financial abuse in older people
- Action on Elder Abuse (AEA) Northern Ireland campaigns to protect old people against financial abuse

Measuring success

We will know we are making a difference by using an Outcomes Based Approach (OBA). This means measuring how much we did, how well we did it and is anyone better off?

We will measure progress against the following outcomes outlined below.

Partnership	<ul style="list-style-type: none">• HASP has effective partnership working
Infrastructure	<ul style="list-style-type: none">• Improved physical environment which encourages walking and active ageing• More accessible transport network• Increased provision of suitable housing
Social Inclusion	<ul style="list-style-type: none">• Older people are better informed and supported to engage in social, cultural life and civic life• Older people are more connected and less isolated• Older people feel more respected• Improved community safety
Health and Wellbeing	<ul style="list-style-type: none">• Older people know how to access services• Older people make better lifestyle choices• Older people have improved access to H&SC services & support
Financial Security	<ul style="list-style-type: none">• Improved employment opportunities• Improved access to benefits and entitlements• Better protection from financial scams and fraud

OBA scorecards will be developed to identify performance and population indicators of our progress and a draft outcomes framework is shown in Appendix B

Finally we would wish to thank all the many contributors to the plan, especially the older people of Belfast who volunteered their time, spoke to their peers and offered their views and experiences. We would encourage everyone, of whatever age, in Belfast to work with us on this plan.

Appendix A- Key Plans and Relevant Strategies

The Belfast Agenda is the city's first community plan, built by a partnership of organisations and led by Belfast City Council. It represents our joint commitment to work together for the good of everyone in Belfast. The Belfast Agenda recognises the demands of our increasingly older population with their diverse range of abilities and needs. It also recognises the city relies heavily on the contribution older people make to their families, their communities and the economy.

Whilst the vision and outcomes of the Belfast Agenda (2035) are long term, it sets out immediate priorities for the next four years including:

- Growing the economy
- City development
- Living here
- Working and learning

All of these priorities are important and must deliver for older people.

Local Development Plan for Belfast, will deliver on the spatial aspects of The Belfast Agenda. Belfast City Council is responsible for developing a working with local people, to create a clear vision of how the council area should develop and what it will look like in the years to come. The Local Development Plan will provide a 15-year plan framework to support economic and social needs in the city, while providing the delivery of sustainable development and facilitate growth by coordinating public and private investment to encourage development where it can be of most benefit to the wellbeing of the community.

The Draft Programme for Government (2016-2020) contains strategic outcomes which set a clear direction of travel and enable continuous improvement on the essential components of societal wellbeing. They touch on every aspect of government, including the attainment of good health and education, economic success and confident and peaceful communities. The outcomes are supported by indicators which are clear statements for change.

A key feature of the new programme is its dependence on collaborative working between organisations and groups, whether in the public, voluntary, or private sectors.

Making Life Better 2013-2023 is Northern Ireland's 10-year public health framework, with key themes of:

- Equipped Throughout Life
- Empowering Healthy Living
- Creating the Conditions,
- Empowering Communities and Developing Collaboration

The Public Health Agency's corporate plan also includes objectives of all individuals and communities being equipped and enabled to live long healthy lives and all older adults being enabled to live healthy and fulfilling lives.

These public health priorities emphasise support for a life course healthy living approach.

Health and Wellbeing 2026: Delivering Together is a 10 year approach to transforming health and social care that recognises that our ageing population presents challenges to services and puts people at the forefront. The focus is on enabling people to stay well for longer.

The Active Ageing Strategy for NI outlines the government's commitment to support older people to live actively to their fullest potential; stressing their rights and valuable contribution to society and challenges all forms of ageism. It focuses on five key themes of independence, participation, care, self-fulfilment, and dignity.

The vision is of *"Northern Ireland being an age friendly region in which people, as they get older, are valued and supported to live actively to their fullest potential; with their rights respected and their dignity protected."*

Rationale: Belfast will be an age-friendly city where older people live life to the full
Cross cutting themes-1. Addressing Inequalities 2. Supporting Dementia Friendly Communities

Theme	Proposed Outcomes	Suggested Impacts	Belfast Agenda outcomes	PfG Outcomes
1. Partnership	<ul style="list-style-type: none"> HASP has effective partnership working 	<i>More effective partnership working between public, private and voluntary sectors to plan for and develop an age friendly city</i>		3. We have a more equal society 4. We enjoy long, healthy, active lives 7. We have a safe community where we respect the law and each other 8. We care for others and we help those in need 9. We are a shared, welcoming society that respects diversity
2. Infrastructure	<ul style="list-style-type: none"> Improved physical environment which encourages walking and active ageing More accessible transport network Improved provision of social/affordable housing 	<i>Older people live in a safer environment that encourages walkability and active ageing, support access to services and transport, and provides for their housing needs</i>	Belfast is a vibrant, attractive, connected and environmentally sustainable city for older people	
3. Social Inclusion	<ul style="list-style-type: none"> Older people are better informed and supported to engage in social, cultural life and civic life Older people are more connected and less isolated Older people feel more respected Improved community safety 	<i>Older people are more socially, culturally and technologically connected</i>	Belfast is a welcoming, safe, fair and inclusive city for older people Everyone in Belfast fulfils their potential	
4. Health and wellbeing	<ul style="list-style-type: none"> Older people know how to access services Older people make better lifestyle choices Improved access to services & support for people with complex health & social needs 	<i>Older people have better access to a range of recreational, health and social care services required to sustain their physical and mental health</i>	Older people in Belfast experience good health and well being	
5. Financial Security	<ul style="list-style-type: none"> Improved employment opportunities for older people Improved access to benefits and entitlements Better protection from financial scams and fraud 	<i>Older people have more financial security</i>	Older people in Belfast benefit from a thriving and prosperous economy	

Performance Attribution – Measureable

Population - Contribution

Appendix B-Draft Outcomes Framework



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